Instructor: Juan Jiménez

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Location: 2496 Mackenzie
Office Hours: by appointment (email)

Time and Location: Please refer to Carleton Central under Student Services – Registration – Search Schedule: https://admissions.carleton.ca/faqs/where-can-i-find-the-class-schedule/

Course Description

Critical review of qualitative and quantitative research methods to support interdisciplinary design. Methods used by collaborators from the sciences and humanities as well as methods designers bring to interdisciplinary collaborations are introduced. Research for design, research through design and theoretical frameworks are discussed. Includes: Experiential Learning Activity. Also listed as HCIN 5404.

Learning Outcomes

By the end of this course, students will be able to:

1. Critically review literature on research approaches or theoretical frameworks.
2. Identify and select appropriate qualitative and quantitative research methods.
3. Design and evaluate research methods and a methodology appropriate to a study’s objectives.
4. Plan a design research study.
5. Create an ethics application.
6. Effectively communicate a research approach and rationale through written, visual and oral mediums.
7. Demonstrate professional behaviour.

Course Deliverables

These are the deliverables for this course. Please see ‘Appendix A Course Schedule’ for more detailed information.

Assignment 1: Reflections on Scientific Research vs. Design Research (Conceptual mapping) 20%

Assignment 2: Background research – Documenting and visualizing insights (Visual narrative) 25%

Assignment 3: Designing research – Informing research planning and proposal (Pitching research) 25%

Assignment 4: Designing futures – Informing in-the-field insights and envisioning (Narrative probes & Future envisioning) 30%

Student Access to Quiz, Test and Exam Papers

Examinations will be returned to students with comments and explanations.

Required Materials

Materials required for the course are listed below. You may be asked by your instructor to refer to cuLearn for a more comprehensive list of required materials.

Most of the content used in this course can be found in academic repositories or scholarly literature available on internet, such as Google Scholar or Researchgate.


**Computer Requirements**

Please refer to the computer requirements on the School of Industrial Design Website. You may be asked by your instructor to refer to cuLearn for other information or requirements related to computer work.

http://www.id.carleton.ca/undergraduate/about-the-bid-program/computer-requirements

**Individual/Group Work**

Courses may include individual and group work. It is important in collaborative work that students clearly demonstrate their individual contribution.

**Review/Presentation Attendance**

Attendance at scheduled SID Reviews/Presentations is mandatory. These are equivalent to exams when indicated in the course outline. Failure to attend the Review/Presentation without reasonable cause, will result in a grade of F. Students arriving late for the Review/Presentation or not remaining for the complete session without approval from the instructor, will be addressed on a case-by-case basis at the discretion of the instructor.

If you are not able to attend a Review/Presentation, foresee arriving late or need to leave before it is complete, please email your instructor in advance explaining the reason for the situation. It is important that you provide a reasonable rationale for your absence, late arrival or early departure. In the event of an illness or death in the family, you will be required to sign a form verifying your claim and this form is available through the SID administration office.

**Late Submission of Lecture & Studio Deliverables**

Students who do not hand in deliverables on time will have their earned grade reduced by 10% per day up to a maximum of 3 days.
Regulation on Minimum Grade Requirements

A grade of B- or better must be obtained in each credit counted towards the master's degree. The School does not permit exceptions to this rule.

Students will be required to withdraw from the program if their grade point average falls below 7.0 (B-), or if they receive a grade of less than B- in any two courses that are eligible to be counted toward the Master's degree.

For more information on General Regulations, please refer to:
https://calendar.carleton.ca/grad/gradprograms/design/#regulationstext

Participation and Professionalism

Active participation and professional conduct (e.g. class discussion, consultations with instructors, work ethic, etc.) are important in lecture and studio courses and may be formally evaluated by a grade. Professionalism also includes Carleton’s Policy on Academic Integrity described in more detail below with links to content which you are required to review.

Academic Integrity: Plagiarism and Other Violations

In the School of Industrial Design, students are expected to have read and understand the University’s definition of plagiarism and related offences in Carleton’s policy on Academic Integrity at
https://carleton.ca/registrar/academic-integrity/

The definition of plagiarism extends to copying designs, design ideas, research tools, etc. in whole or in part belonging to someone else, failing to acknowledge the sources through the use of proper citations when using another’s work in any medium.

The school takes these misconduct offences seriously and will take appropriate action as outlined in Carleton’s Academic Integrity policy (see link above).

Requests for Academic Accommodation

You may require special arrangements to meet your academic obligations during the term. For an accommodation request for any of the following topics below, refer to the link provided for more information: https://students.carleton.ca/course-outline/
• Parental Leave

• Religious/Spiritual Obligation

• Academic Accommodations for Students with Disabilities

• Survivors of Sexual Violence

• Accommodations for Student Activities

**Student Responsibility**

The student is responsible for knowing the content of this course outline; the schedule of classes, assignments, and/or Reviews; and the material that was covered when absent. The studio is a professional environment and students should be working during the scheduled hours.

Unless otherwise arranged, the class will meet during scheduled class hours. Please note that attendance is important since issues and questions may be raised in class, and announcements made, along with information disseminated through cuLearn. As external professionals are often involved in our work, scheduling changes for guest lectures, presentations, and Reviews may occur at short notice, requiring students to stay informed.

**Changes to the Course Outline**

The course outline may be subject to change in the event of extenuating circumstances.
Appendix A - Course phases IDES 5102F - Design Research methods – Fall (2021)

a) Reflections on Scientific Research vs. Design Research

We will start our course with a basic question: What is research? This will lead us to discuss the relationship between design, design research and scientific research. What makes research scientific? Why is design appropriating the scientific method?

b) Understanding the design problem vs. the research problem

Framing the design problem is the first step in any design-oriented or design research-oriented project. However, it is important to identify our research problem and the design phenomenon we want to intervene in. We not only need to characterize the main components of a “problem”, but also prioritize those that design could contribute from a scientific approach. Topic selection and group formation.

c) Design research and research planning

Design is a relatively young discipline. We have borrowed some “ways to conduct scientific research” from other disciplines, such as sociology, psychology and engineering to later adapt it to our “way of doing things”. This has created a wide repertory of methodologies, approaches, frameworks, methods, and tools at our disposal. Recognize which one to appropriate and implement depends on our research problem and the main research question we want to answer. Once we know this, we need to plan our research work accordingly.

d) Hands-on research practice

Now, it is time to go “in-to-the-wild” and apply that research plan. In a term of 4 weeks, we will be exploring the selected topic, bring data, analyze it, and draw insights and conclusions. One important design skill that is often overlooked is how we convey our research insights and results. We will explore what techniques and tools are appropriate according to our audience.

e) Final design

For this final phase, we will provide a glimpse of where our research findings are headed. An opportunity to create a solution that is coherent to our research problem and research question.

Following, you will find the main structure (Appendix B), the schedule for activities and deliverables (Appendix C) that will help you to manage your progress.
Appendix B - Course structure
IDES 5102F • DESIGN RESEARCH METHODS • FALL(2021)

Theoretical

Reflections on Scientific Research vs. Design Research
Sep 13  Sep 20

Understanding the design problem vs. the research problem
Sep 27  Oct 4

Deliverable 1 (Conceptual mapping) due to 12:00 pm

Deliverable 2 (Visual narrative) due to 12:00 pm
Oct 18  Oct 25 Break  Nov 1  Nov 8

Designing research and research planning
Oct 11 Holiday

Hands-on research in practice

Deliverable 3 (Pitching research) due to 12:00 pm
Nov 15  Nov 22  Nov 29  Dec 6

Deliverable 4 (Narrative probes & Future envisioning) due to 12:00 pm
Dec 10

Practical
### Appendix C - Schedule

<table>
<thead>
<tr>
<th>Date</th>
<th>Main content</th>
<th>Activity workflow</th>
<th>Deliverables</th>
</tr>
</thead>
<tbody>
<tr>
<td>S13</td>
<td>What is research?</td>
<td>Introduction to the course</td>
<td>Assignment 1: Reflections on Scientific Research vs. Design Research (Conceptual mapping) 20%</td>
</tr>
<tr>
<td>S20</td>
<td>Why research design? Why bother?</td>
<td>Introduction to the course</td>
<td>Assignment 1: Reflections on Scientific Research vs. Design Research (Conceptual mapping) 20%</td>
</tr>
<tr>
<td>S27</td>
<td>What is a design problem in the first place?</td>
<td>An identifiable design phenomenon</td>
<td>Assignment 2: Background research—Documenting and visualizing insights (Visual narrative) 25%</td>
</tr>
<tr>
<td>O04</td>
<td>Research outline</td>
<td>Research main constructs</td>
<td>Assignment 2: Background research—Documenting and visualizing insights (Visual narrative) 25%</td>
</tr>
<tr>
<td>O11</td>
<td>Holiday</td>
<td></td>
<td></td>
</tr>
<tr>
<td>O18</td>
<td>Design research approaches</td>
<td>Design research repertory (methodologies, methods, and tools)</td>
<td>Assignment 3: Designing research—Informing research planning and proposal (Pitching research) 25%</td>
</tr>
<tr>
<td>O25</td>
<td>Break</td>
<td></td>
<td></td>
</tr>
<tr>
<td>N01</td>
<td>The field work in design</td>
<td>Data collection</td>
<td>Assignment 3: Designing research—Informing in-the-field insights and envisioning (Narrative probes &amp; Future envisioning) 30%</td>
</tr>
<tr>
<td>N08</td>
<td>Field work planning</td>
<td>Designing research</td>
<td>Assignment 3: Designing research—Informing research planning and proposal (Pitching research) 25%</td>
</tr>
<tr>
<td>N15</td>
<td>Field work</td>
<td>Hands-on in collecting data</td>
<td>Assignment 3: Designing research—Informing in-the-field insights and envisioning (Narrative probes &amp; Future envisioning) 30%</td>
</tr>
<tr>
<td>N22</td>
<td>Data analysis methods</td>
<td>Working with qualitative data</td>
<td>Assignment 3: Designing research—Informing in-the-field insights and envisioning (Narrative probes &amp; Future envisioning) 30%</td>
</tr>
<tr>
<td>N29</td>
<td>Field work</td>
<td>Hands-on in collecting data</td>
<td>Assignment 3: Designing research—Informing in-the-field insights and envisioning (Narrative probes &amp; Future envisioning) 30%</td>
</tr>
<tr>
<td>D06</td>
<td>Research communication</td>
<td>Creativity and communication methods</td>
<td>Assignment 3: Designing research—Informing in-the-field insights and envisioning (Narrative probes &amp; Future envisioning) 30%</td>
</tr>
<tr>
<td>D10</td>
<td>Final presentation</td>
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